

## **Refund Policy**

Money refund Policy at WebTech-Global

WebTech-Global adopts various refund policies related to different services. For more details refer to individual service agreement.

WebTech-Global does not guarantee any refunds for the cancellation of its service. We will act upon the agreement signed, accepted on email, signed electronically or physically signed between the client and www.webtech-global.com for outside India, for Indian client and Outsource.

WebTech-Global does not offer any reimbursement for transaction charges (And or bank charges), Amount paid to third parties, for the services already rendered or any other miscellaneous charges, that are non-recoverable for WebTech-Global.

Reasons for cancellation	Amount	Explanation for Refund		
		Amount		
Order Cancellation After Making the Payment				
Within 24 Hours-after	Up to 90% of the order	We deduct 10% amount		
placing order	value	because we incur cost for		
		payment gateway and		
		accounts when we return		
		the money.		
Within 2-3 Days-after	Upto 50% of the order	Backend/Technical team		
payment/advance	value	gets assigned into the jobs		
payment		after payment		
		confirmation so we deduct		
		50% amount of payment.		
After 3 days from the date	No Refunds	No refunds are possible.		
of confirmation				



Other Reasons for Refunding Payment				
By Mistake I paid extra	100% payment will be	We will refund your 100%		
amount	refunded	payment after deduct		
		payment gateway		
		transaction's charges.		
I did not like the design or	No Refund	We strive to understand		
work		your concept the website		
		and request you to clearly		
		specify details which you		
		want to project in the		
		website. Also, you can let		
		us know the designs which		
		you prefer. As a part of our		
		service, we revise the		
		design once and do all		
		minor adjustments once		
		based on comprehensive		
		feedback. No refund is		
		possible under the		
		condition that you did not		
		like the design.		

Work Delay	20% of the order value	The mail trail and
		quickness of response
		from your end will be
		evaluated. There is no
		guarantee of refund here.
Work Rejection	0%	We are willing to rework
		till you are satisfied with
		the work. However since
		this work is subjective and
		what looks Ok to you may
		not look OK to other, no
		refunds are possible.
Technical Glitches	0%	No refund Possible in
		technically cases like
		domain errors & hosting as



they are outside from our	
area of influence.	

WebTech-Global retains the right to modify provisions of cancellation or refund policy without giving prior notice.